



Listowel Family Resource Centre



Code of Conduct for People using Listowel Family Resource Centre

Listowel Family Resource Centre (FRC) is a not-for profit organisation that is funded by the Child and Family Agency and is one of 106 Centres in the Family and Community Services Resource Centre Programme. The aim of FRCs is to help combat disadvantage by supporting the functioning of the family unit. The emphasis is on the involvement of local communities in developing approaches to tackle the problems they face and on creating successful partnerships between the voluntary and statutory agencies in each area.

(www.fsa.ie)

To maintain an environment in Listowel FRC that is welcoming and respectful of everyone please adhere to the following Code of Conduct:

Code of Conduct for People using the Centre

To:

1. Respect the values, aims and objectives of Listowel FRC;
2. Behave with integrity and be committed to fairness in all dealings with the Centre;
3. Value the opinions and experience of other people that are using the Centre and treat everyone with dignity and respect;
4. Never use raised voices, aggressive behaviour or make excessive demands of other people in the Centre;
5. Respect the importance of confidentiality in relation to other people's personal situation and circumstances;
6. Support people to get involved in the different activities, programmes and local community initiatives that are facilitated through the FRC;



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7. Promote the benefits of Listowel FRC to family members, friends and members of the wider community;
8. Encourage people to be proactive about informing the work of Listowel FRC and to highlight any concerns or issues in the local community that need to be addressed;
9. Respect the property of Listowel FRC, use the facilities appropriately and always help to ensure that the facilities are maintained in a clean and tidy way;
10. Use the computer and internet facilities appropriately and for limited periods when others are waiting;
11. Inform the staff of the Centre of any health and safety issues;
12. Resist engaging in any business with Listowel FRC whilst under the influence of any controlled substance, including alcohol;
13. Failure to observe this Code of Conduct may result in a person being asked to leave Listowel FRC

The Voluntary Board of Directors of Listowel FRC reserves the right to refuse admission

Review:

This policy will be reviewed in 3 years or sooner should circumstances change

This Policy was adopted at a meeting of Listowel Family Resource Centre Ltd by the Management Committee on: _____

Signed: _____