

Child Protection and Welfare Statement

Listowel Family Resource Centre is actively committed to a child-centred approach to working with children and young people and undertake to provide a safe and nurturing environment where the welfare of the child is paramount. By promoting their rights Listowel Family Resource Centre will support children to participate in matters that affect their lives. Listowel Family Resource Centre believes that children should be safe and protected in all aspects of their lives and that best practice in relation to child protection and welfare must be at the core of providing community based family supports and services.

Listowel Family Resource Centre adheres to the recommendations of *Children First: National Guidance for the Protection and Welfare of Children* (2011) Department of Children and Youth Affairs; the *Child Protection and Welfare Practice Handbook* (2011) HSE and *Our Duty to Care: Principles of Good Practice for the Protection of Children and Young People* (2002) HSE by implementing best practice procedures on:

- Involving Children and Sharing Information;
- Confidentiality;
- Reporting both child protection and child welfare concerns;
- Recruitment and Selection of staff and volunteers;
- Management and Supervision of staff and volunteers;
- Code of Behaviour for all staff and volunteers;
- Complaints and comments;
- Incidents and accidents;
- Allegations of misconduct or abuse by staff or volunteers;
- Involvement of primary carers.

DESIGNATED LIAISON PERSON

In accordance with Section 3.3 of *Children First: National Guidance for the Protection and Welfare of Children* (2011), the Centre has appointed a Designated Liaison Person to act as a liaison with outside agencies and also as a resource for any staff member or volunteer that needs support in relation to child protection concerns. A deputy has also been appointed to cover this role when the Designated Liaison Person is unavailable or if s/he is directly involved in a particular concern or incident. Both the Designated Liaison Person and the deputy are familiar with *Children First: National Guidance for the Protection and Welfare of Children* (2011); the *Child Protection and Welfare Practice Handbook* (2011); *Our Duty to Care: Principles of Good Practice for the Protection of Children and Young People* (2002) and *Threshold of Need Guidance for Practitioners in Tusla Social Work Services* (2014).

Designated Liaison Person: Ms. Jackie Landers Manager Listowel Family Resource Centre

Contact Number: Listowel FRC: 085 1434456 Mobile 068 23584

Deputy Designated Liaison Person: Ms. Jacqui Harteveld Children's Centre Co-ordinator

Contact Number: Listowel FRC: 068 23584